

make an appointment with the chosen doctor and follow-up with a reminder to the prospective patient to attend the appointment, follow-up with the doctor's office to determine whether the appointment was completed, determine from the doctor's office whether a future appointment has been made by the prospective patient and providing a reminder to the patient, and

having the patient advocate repeat the foregoing sequence of steps until the patient advocate determines from the doctor office that no further appointments need to be scheduled.

A / comp.

10. (New) A method of doing business as defined in Claims 1 and 2, including the steps of:

having the patient advocate determine from the patient the wellness condition of the patient after each appointment and recording such information in the file of the facilitator company,

and using patient tracking software of the facilitator company to record information about each contact by the patient advocate with the patient and with the doctor, so that a tracking record is created from the time of the first inquiry to the final discharge of the patient from the wellness path.

REMARKS

By this amendment, new Claims 2-10 are added.

Entry of this amendment prior to examination is respectfully requested.

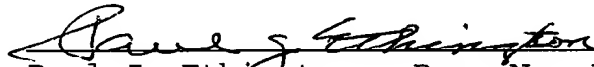
U.S.S.N. 09/844,091 (Prelim. Amend. 9/20/01)- 8

Favorable action on the merits is solicited.

Please charge the fee for new Claims 2-10 to Deposit
Account No. 50-0852.

Respectfully submitted,

REISING, ETHINGTON, BARNES,
KISSELLE, LEARMAN & McCULLOCH, P.C.


Paul J. Ethington - Reg. No. 17,299
Post Office Box 4390
Troy, Michigan 48099
(248) 689-3500

SEPTEMBER 20, 2001